



Monmouthshire County Council,
County Hall, The Rhadyr, Usk,
NP15 1GA



Provision of high speed network
infrastructure for data centre
services used by Welsh Public Sector



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SOLUTION

A tender process was initiated in 2007 and after responding to the tender request, TCS was selected as their primary network infrastructure supplier. Monmouthshire were given a fixed schedule or rates for the period of the 3 year contract and in fact, it remains much the same today, even though the world wide copper price has increased significantly.

TCS aim to be more than simply a Network Infrastructure supplier and as such, offer additional services such as network design across various sites and end to end project management for the Network Infrastructure component of projects.

Since the formation of SRS, the contract has grown to cover both Monmouthshire and Torfaen County Councils, their flagship Blaenavon Data Centre, as well as other associated SRS supported businesses.

RESULT

TCS's team of experienced network engineers often put forward their ideas and suggestions with regards to the further improvement of the infrastructure. The IT department therefore know that there is someone on site that is working towards the same goals as they are.

"We've built up a good relationship with TCS over the years they've been servicing us. We had some bad experiences with contractors in the past and were so relieved to see how TCS worked. They always go the extra mile to meet our requirements and we can't fault them"

BRIEF

The Shared Resource Service (SRS) is a collaborative ICT provision in South Wales that provides ICT services to a number of public sector organisations. The SRS has two strands to service provision. The first is a physical presence in Blaenavon that houses a state of the art data centre capability that is used by the wider Welsh Public Sector. The second is an integrated ICT team that provides services to a number of Public Sector "partner" organisations.

Requiring an experienced networking contractor that they could trust to provide them with a high speed, resilient network infrastructure; which also had the capability and capacity to support future growth of their IT systems.